



Harley-Davidson  
Financial Services



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H-D™ EXTENDED SERVICE PLAN

# WE'VE GOT YOU COVERED.



THE ONLY HARLEY-DAVIDSON®  
[FACTORY-ENDORSED]  
EXTENDED SERVICE PLAN 

# RELAX. WE'VE GOT YOU COVERED.

Few machines have ever captured the power and glory of a Harley-Davidson® motorcycle. With the H-D™ Extended Service Plan, you can protect that experience and ride worry-free knowing your bike is backed by protection offered by Harley-Davidson. Take advantage of the plan today and give yourself the freedom to ride.

## A SOUND INVESTMENT IN VALUABLE PROTECTION

You are about to make one of the most important investments of your life—and Harley-Davidson is here to protect you and your purchase with the Harley-Davidson® Extended Service Plan that covers your bike and so much more!

Let's face it, mishaps on the road happen. But we have your back. With the H-D™ Extended Service Plan (the only H-D® factory-endorsed extended service plan) we protect your bike and so much more:

- Covers repair costs on over 1,100 parts on your bike
- Reimbursement for covered rental, towing and lodging expenses
- National assistance gets you to an authorized H-D® dealer in the event of a mechanical breakdown
- Repairs made by experts with Genuine H-D® Motor Parts\*
- Transfer remaining coverage to the next owner



\* When available.

# GENUINE PROTECTION, UNDENIABLE VALUE OFFERED BY HARLEY-DAVIDSON

How many parts are covered on your bike when you purchase the H-D™ Extended Service Plan? Over 1,100 parts—see inside flap for a sample listing. Plus, you will receive reimbursement for rental vehicles and pick-up (towing) charges and even lodging and meals if you are stranded away from home for a covered breakdown. Optional Tire & Wheel Coverage is even available to further enhance your plan.

For new motorcycles, both the Expense Reimbursement Package and optional Tire & Wheel Coverage start the same day as your factory warranty. The Mechanical Breakdown Coverage begins the day after your factory warranty expires. All coverages on used motorcycles start the same day the motorcycle and service contract are purchased.



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EXTENDED SERVICE PLAN

## PRICES PER REPAIR WITHOUT THE H-D™ EXTENDED SERVICE PLAN\*

Cruise Module  
\$457.46

Tire  
\$276.68

Brake Caliper  
\$286.45

Starter  
\$549.77

Transmission  
\$2,487.12

Ignition Switch  
\$195.19

Stem Bearings  
\$326.67

Speedometer  
\$342.77

Wheel  
\$588.02

Engine  
\$3,992.81

## UP TO 7 YEARS OF COVERAGE.

**COVERAGE FOR OVER 1,100 PARTS** — All repairs will be performed by experts at an H-D® dealership using Genuine H-D® Motor Parts.\*\*

**EXPENSE REIMBURSEMENT PACKAGE** — If you have a covered breakdown while on the road, you'll receive up to \$75/day (\$750 maximum) for a rental vehicle, up to \$150/day (\$450 maximum) for meals and lodging, and up to \$200 for towing to an H-D® dealership.

**NATIONWIDE REPAIR LOCATION ASSISTANCE** — In the event of a covered breakdown, our H-D® Service Center can direct you to the nearest H-D® dealership for repairs.

**LOCKED-IN REPAIR COSTS** — A \$50 deductible per claim is what you'll pay for a covered repair—and no deductible for Expense Reimbursement Package benefits.

**CONTRACT TRANSFER** — Transfer any remaining coverage to the next owner should you sell your bike. This can easily increase resale value.

**FUTURE CONTRACT GUARANTEE** — Allows you to extend your contract coverage for up to 5 additional years (subject to current underwriting guidelines).

**OPTIONAL TIRE & WHEEL COVERAGE** — For an additional surcharge, this coverage will replace your tires and wheels if damaged by a road hazard.

\* Listed repair costs are national averages based on actual H-D™ Extended Service Plan claims from Jan. 2010 – Jan. 2011. Actual costs may vary.

\*\* When available.



# COVERS 1,100 PARTS ON YOUR NEW OR USED MOTORCYCLE!\*

THE HARLEY-DAVIDSON® EXTENDED SERVICE PLAN IS AVAILABLE FOR HARLEY-DAVIDSON® AND BUELL® MOTORCYCLES.

## ENGINE

- Barrels & Block
- Base Gasket
- Bearings
- Breather Valve Gear
- Bushing(s)
- Camshaft
- Caps
- Check Balls
- Compression Rings
- Connecting Rod Bearings
- Connecting Rods
- Crank Case Oil Seal(s)
- Crank Pin
- Crank Pin Bearing
- Crankcase(s)
- Crankshaft Key
- Engine Mounts
- Exhaust Manifold Bolts
- Exhaust Manifolds
- Exhaust Valves
- Expansion Plug
- Flywheel
- Flywheel Ring Gear
- Gaskets
- Headbolts
- Headgasket
- Heads

- Intake Manifold
- Intake Manifold Bolts
- Intake Manifold Gaskets
- Intake Valves
- Mainshaft Seal
- Needle Bearings
- Oil Filter Mount
- Oil Pressure Switch
- Oil Pump & Cover
- Oil Pump Drive Gear
- Oil Pump Drive Shaft
- Oil Pump Idler Gear
- Oil Pump Pressure Relief Valve
- Oil Rings
- Oil Screen Cover(s)
- Pinion Gears
- Pins
- Piston Pin Lock Rings
- Pistons
- Pushrods
- Rocker Arm Pivots
- Rocker Arm Shaft(s)
- Rocker Arms
- Rocker Cover & Gaskets
- Shims
- Sleeves
- Spacers
- Sprocket Shaft Bearing
- Stabilizer Link
- Studs
- Tappet(s) & Guide(s)
- Tappet Guide Gaskets
- Thrust Washers
- Timing Hole Plug
- Valve Guides
- Valve Keepers
- Valve Retainers
- Valve Seals & Seats

## TRANSMISSION

- Bearings & Housing(s)
- Countershaft
- Coupling
- Cover(s)
- Dipstick Covers
- Filler Cap
- Fillerplug O-Ring
- Gasket(s)
- Gear(s)
- Housing
- Inner Ramp
- Mainshaft
- Oil Fill Spout
- Oil Pan & Gasket
- Oil Spout Gasket
- Oil Tank Seal
- Outer Ramp
- Pins & Plugs
- Quad Seal
- Ramp Ball(s)
- Retaining Ring
- Spacer(s)
- Thrust Washer(s)

## PRIMARY DRIVE

- Chain Tensioner
- Chain Tensioner Anchor Plate
- Chain Tensioner Pad
- Chain Tensioner Plate
- Cover(s)
- Front Sprocket & Nut
- Grommet(s)
- Primary Chain
- Rear Sprocket
- Shaft Extension
- Sliding Cam
- Spacers
- Sprocket Cover

## SUSPENSION

- Axle(s)
- Bearing Spacer Sleeve(s)
- Hub(s)
- O-Ring(s)
- Roller Bearing(s)
- Seal(s)
- Shock Absorbers
- Slider Tube Springs
- Snap Ring(s)
- Spacer(s)
- Swing Arm

## STEERING

- Bearing Adjuster
- Caps
- Damper Tubes
- Fork Stem & Nut(s)
- Fork Stem Bracket
- Fork Stem Dust Shield
- O-Ring(s)
- Oil Seal(s)
- Plugs
- Roller Bearing & Cup
- Slider Assembly(ies)
- Slider Tube
- Spring(s)
- Stops

## BRAKE SYSTEM

- Bleeder(s)
- Bracket(s)
- Brake Lines
- Brake Rod Return Spring
- Brake Rotors
- Bushing
- Caliper and Piston(s)
- Dust Boot(s)
- Hinges & Lever(s)
- Master Cylinder

- Master Cylinder Boot
- Master Cylinder Cover
- Master Cylinder Fitting(s)
- Master Cylinder Gasket(s)
- Master Cylinder Reservoir
- Master Cylinder Rod
- O-Ring(s)
- Pins
- Retaining Ring(s)
- Seal(s)
- Spacer(s)
- Spring(s)
- Clip(s)

## FUEL SYSTEM

- Accelerator Pump
- Carburetor Vacuum Switch
- Carburetor Float & Chamber
- Carburetor Gaskets
- Carburetor Linkage
- Carburetor O-Ring(s)
- Carburetor Pump Housing
- Carburetor Rod(s) & Spring(s)
- Carburetor Starter Cap
- Carburetor Starter Valve
- Control Cables
- Fuel Door Lock Cylinder
- Fuel Gauge Sending Unit
- Fuel Injection Components
- Fuel Petcock
- Fuel Tank
- Metal Fuel Line
- Needle Jet(s)
- O-Ring(s)

## COOLING SYSTEM

- Cooling Fan(s)
- Coolant Bottle
- Engine Coolant Temp. Sensor
- Fan Relay(s)

- Radiator & Cap
- Thermostat
- Thermostat Housing
- Water Pump
- Water Pump Cover
- Water Pump Housing

## ELECTRICAL SYSTEM

- Brake Light Relay
- Brake Light Relay Switch
- Cigarette Lighter
- Coil Cover
- Cruise Control Module
- Cruise Control Servo
- Cruise Control Switch
- Dimmer Switch
- Head Lamp Switch
- Horn
- Horn Contact Switch
- Ignition Module
- Lamp Sockets
- Neutral Indicator Switch
- Parking Lamp(s) Relay
- Parking Lamp(s) Switch
- Passing Lamp Switch
- Regulator
- Rotor & Rotor Assembly
- Sensor Assembly
- Spark Coil & Plate
- Speaker Control Switch
- Starter
- Starter Armature
- Starter Bearings & Brushes
- Starter Bushings

- Starter Field Windings
- Starter Idler Gear
- Starter Motor Case
- Starter Pinion Gear
- Starter Relay
- Stop Lamp Switch
- Stop/Start Switch
- Timer Cover Gasket & Cover(s)
- Turn Signal Cancellor
- Turn Signal Switch

## INSTRUMENTS & GAUGES

- Amperage Gauge
- Fuel Gauge
- Oil Pressure Gauges
- Speedometer
- Tachometer
- Temperature Gauge

## SEALS & GASKETS

Covered on new and used motorcycles.

## TOURING PACKAGE

Not available for Buell® or police motorcycles.

## SADDLEBAG/TRAVEL TRUNKS

- Bags
- Hinges
- Latches
- Mounting Hardware
- Trunks

## FAIRING HARDWARE

- Brackets
- Covers
- Hinges

- Latches
- Mounting Hardware
- Switches

## CB RADIO/INTERCOM

- Cables
- Console Pod
- Headset
- Microphone
- Jacks
- Splitter
- Transmitter/Receiver

## SIDECAR HARDWARE

- Brake Rotor
- Brake Caliper
- Fittings
- Hinges

- Hub
- Latches
- Lines
- Mounting Hardware
- Spindle
- Suspension
- Wheel Bearings

## AUDIO ENTERTAINMENT GROUP

- CD Player/Tape Deck
- Receiver

## FACTORY ELECTRONICS

- Bluetooth
- Navigation Devices

## TIRES & WHEELS

Optional Tire & Wheel Coverage available on new and used models.

\* Please refer to the actual contract for specific coverage, exclusions, and restrictions.

ASK FOR IT BY NAME.



## FREQUENTLY ASKED QUESTIONS

### Q: WHAT DOES THE H-D™ EXTENDED SERVICE PLAN COVER?

**A:** Every H-D™ Extended Service Plan includes Mechanical Breakdown Coverage that covers virtually all major parts and systems on your bike. The Expense Reimbursement Package provides reimbursements on covered claims for rental vehicles, pick-up and towing charges, and even lodging and meals if you are stranded away from home. And the Optional Tire & Wheel Coverage protects you from hazards you encounter on the road.

### Q: WHEN DOES COVERAGE START?

**A:** For new motorcycles, both the Expense Reimbursement Package and Optional Tire & Wheel Coverage start the same day as your factory warranty. The Mechanical Breakdown Coverage begins the day after your factory warranty expires. All coverages continue for the life of the contract. For used motorcycles, all coverages begin the same day the bike and service contract are purchased.

### Q: WILL THE PLAN SAVE ME MONEY?

**A:** With today's advanced technology, repair costs have risen and will likely continue to do so. The future costs of even one unexpected repair may easily exceed the cost of buying an H-D™ Extended Service Plan now. A \$50 deductible per claim is what you'll pay for a covered repair, plus there is no deductible for anything covered under the Expense Reimbursement Package or Optional Tire & Wheel Coverage. And you'll pay nothing for any covered parts previously repaired or replaced under the terms of your plan.

### Q: WHAT IF I SELL MY BIKE BEFORE COVERAGE ENDS?

**A:** Unlike many other service plans, you can transfer any remaining coverage to the next owner. This can further enhance the value of the motorcycle, and help you get the highest possible resale price.



ASK FOR IT BY NAME.